



MEGHALAYAN MEDICAL DRUGS & SERVICES LIMITED



Department of Health & Family Welfare,
DHS Complex, New Colony, Laitumkrah,
Shillong - 793003,
East Khasi Hills,
Meghalaya.

+91-9863033404 / 9863048955
meghmdsl@gmail.com

No. MMDSL/IT/13/2023(8)

Dated: 03/08/2024

From,
Managing Director,
Meghalayan Medical Drugs and Services Limited

To,
All Districts
District Medical and Health Officers (DMHO),
Medical Superintendents (MS),
Medical Officers (MO),
Respective Pharmacists of all Districts and
Respective Storekeepers of all Districts.

Sub:- Letter Regarding RBSK Issuance

Ref:- No. DHS/MCH&FW/NHM/RBSK/General/85/2020 (LXXII)

Sir/ Madam,

With respect to the subject mentioned above and with reference to the letter issued from National Health Mission, Government of Meghalaya. The following changes will be made to the issuance module of the Corporation Application for Health Facilities for RBSK.

From the 5th July, 2024 onwards, all issuances made from facilities towards RBSK Teams will only be activated for the identified facilities as referred to in the notification from NHM.

The concerned facilities once logged in will navigate to

Issue Management -> Issue To

They will then Select the Drugs to Issue and a dropdown option for RBSK will be available for those facilities only. The facility will then select whether issuance is made to **RBSK Team 1** or **RBSK Team 2**

We extend our gratitude for your commitment to advancing our shared objectives, and we eagerly anticipate a more streamlined and effective medical procurement process.

In the event of encountering any challenges, issues, or grievances related to the indent process or other pertinent matters, we invite you to promptly reach out to us. Your feedback is invaluable, and we are dedicated to addressing any concerns you may have.

Thank you for your attention to this matter.



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Government of Meghalaya

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You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL**.

2. Contact us through email:

contactdesk@mmdsl.in - For General Inquiries

grievance@mmdsl.in - For Grievances/ Feedback

3. Contact us the Respective District Whatsapp Groups: **+919863033404**

4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback:

<https://mmdsl.in/grievance>

or directly through the MMDSL Website and selecting **More -> Grievance Redressal Mechanism**.

We appreciate your proactive engagement and cooperation in helping us continually improve our processes.

Yours faithfully,

Shri Ramkumar S
Managing Director

- Copy to:
1. Mission Director (NHM)
 2. Director of Health & Services (MI)
 3. Director of Health & Services (MCH & FW)
 4. Director of Health & Services (R)
 5. State RBSK Consultant, NHM
 6. Procurement & State Manager, MMDSL
 7. Logistics Consultant, MMDSL
 8. Systems & Data Consultant, MMDSL