



No. MMDSL/IT/13/2023(5)

Dated: 03/06/2024

From,
Managing Director,
Meghalayan Medical Drugs and Services Limited

To,
All Districts
District Medical and Health Officers (DMHO),
Medical Superintendents (MS),
Medical Officers (MO) ,
State Storekeeper (MMDSL),
Pharmacist In Charge (CMS),
District Storekeepers of all Districts,
Respective Pharmacists of all Districts and
Respective Storekeepers of all Districts.

Sub:- Letter Regarding Change of Flow of Distribution of State Warehouses to Hospitals

Sir/ Madam,

The undersigned's office would like to inform you that there has been an update to the flow of transactions of the State Warehouse and Hospitals (Refer to Annexure - I).
The following changes are:

1. All Indents from Hospitals from the 3rd of June, 2024 onwards will be redirected to the State Warehouses.
2. All Issuances towards these indents made by these Hospitals from the 3rd of June, 2024 onwards will be fulfilled by the State Warehouses.
3. All Indents which have been raised by Hospitals before the 3rd of June, 2024 will be fulfilled by the respective District Warehouses until completely issued.

This process has been implemented to further improve the supply chain distribution and overall user satisfaction and experience. To ensure a seamless transition, the process of placing indents and issuing for drugs and diagnostics will follow the same process as currently being used with no changes in the actual process and no change in logins.

In the event of encountering any challenges, issues, or grievances related to the indent process or other pertinent matters, we invite you to promptly reach out to us. Your feedback is invaluable, and we are dedicated to addressing any concerns you may have.

Thank you for your commitment to advancing our shared goals, and we look forward to a more streamlined and effective medical procurement and maintenance process.



MEGHALAYAN MEDICAL DRUGS & SERVICES LIMITED



Government of Meghalaya

Department of Health & Family Welfare,
DHS Complex, New Colony, Laitumkrah,
Shillong - 793003,
East Khasi Hills,
Meghalaya.

+91-9863033404 / 9863048955
meghmdsl@gmail.com

You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL**.

2. Contact us through email:

contactdesk@mmdsl.in - For General Inquiries

grievance@mmdsl.in - For Grievances/ Feedback

3. Contact us the Respective District Whatsapp Groups: **+919863033404**

4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback:

<https://mmdsl.in/grievance>

or directly through the MMDSL Website and selecting **More -> Grievance Redressal Mechanism**.

We appreciate your proactive engagement and cooperation in helping us continually improve our processes.

Yours faithfully,

Shri Ramkumar S
Managing Director

- Copy to:
1. Mission Director (NHM)
 2. Director of Health & Services (MI)
 3. Director of Health & Services (MCH & FW)
 4. Director of Health & Services (R)
 5. Procurement & State Manager, MMDSL
 6. Logistics Consultant, MMDSL
 7. Systems & Data Consultant, MMDSL
 8. Chief Finance Officer, MMDSL

Hospitals	
District Name	Facility Name
EAST GARO HILLS	WILLIAMNAGAR CIVIL HOSPITAL
EAST JAINTIA HILLS	CIVIL HOSPITAL, KHLIEHRIAT
EAST KHASI HILLS	CIVIL HOSPITAL, SHILLONG
EAST KHASI HILLS	GANESH DAS GOVERNMENT MCH HOSPITAL
EAST KHASI HILLS	MIMHANS
EAST KHASI HILLS	REID PROVINCIAL CHEST HOSPITAL
RI BHOI	CIVIL HOSPITAL, NONGPOH
SOUTH GARO HILLS	CIVIL HOSPITAL, BAGHMARA
SOUTH WEST GARO HILLS	CIVIL HOSPITAL, AMPATI
SOUTH WEST KHASI HILLS	CIVIL HOSPITAL, MAWKYRWAT
WEST GARO HILLS	CIVIL HOSPITAL, TURA
WEST GARO HILLS	DMCH HOSPITAL (TURA)
WEST JAINTIA HILLS	100 BEDDED MCH HOSPITAL , PANALIAR, JOWAI
WEST JAINTIA HILLS	CIVIL HOSPITAL, JOWAI
WEST KHASI HILLS	CIVIL HOSPITAL , NONGSTOIN
WEST KHASI HILLS	TIROT SING MEMORIAL HOSPITAL