



# MEGHALAYAN MEDICAL DRUGS & SERVICES LIMITED



Meghalayan Medical Drugs & Services Ltd  
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No. MMDSL/IT/13/2023(31)

Dated: 16/02/2026

From,  
Managing Director,  
Meghalayan Medical Drugs and Services Limited

To,  
All Districts  
Medical Superintendents (MS),  
District Medical and Health Officers (DMHO),  
Medical Officers (MO),  
Respective Pharmacists of all Districts,  
Respective Storekeepers of all Districts

Sub:- Letter Regarding Update on Equipment Module

Ref:- MMDSL/IT/13/2023(23)

Sir/ Madam,

The undersigned office is pleased to inform that the development and updation of the Equipment Module under the Corporation Application, covering both Basic Essential Equipment and Specialized Essential Equipment, has been successfully completed.

The module shall be officially launched on **20th February 2026**, and all health facilities are hereby directed to process equipment requirements exclusively through the Equipment Module from the date of launch.

## Process Workflow

**The Equipment Module follows the below end-to-end digital workflow:**

### Indent Generation:

Health facilities shall raise indents online for Basic Essential Equipment and Specialized Essential Equipment through the Corporation Application.

### Approval Process:

Indents of CHCs and PHCs shall be reviewed and approved by the **District Medical & Health Officer (DMHO)**.

Indents of Hospitals shall be reviewed and approved by the **Directorate of Health Services (MI)**.

### Procurement Tracking:

Upon approval, indents will be processed through the procurement mechanism, with status updates available in the system.

### Issuance of Equipment:

Procured equipment will be digitally recorded at the time of issuance.

### Receipt & Confirmation:

Facilities shall acknowledge receipt of equipment in the system, thereby completing the workflow.



All facilities are instructed to ensure timely raising of indents and proper acknowledgment of receipt to maintain accurate records and ensure transparency, accountability, and efficient equipment management.

**P.S.**

**It is further informed that, in respect of Sub Centres, indents maybe raised off line through the DMHO until further development and upgradation of the module. A separate communication will be issued upon enabling the online facility for Sub Centres.**

In the event of encountering any challenges, issues, or grievances related to the process or other pertinent matters, we invite you to promptly reach out to us. Your feedback is invaluable, and we are dedicated to addressing any concerns you may have. Thank you for your attention to this matter.

You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL**.
2. Contact us through email:  
[contactdesk@mmdsl.in](mailto:contactdesk@mmdsl.in) - For General Inquiries  
[grievance@mmdsl.in](mailto:grievance@mmdsl.in) - For Grievances/ Feedback
3. Contact us the Respective District Whatsapp Groups: **+919863033404**
4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback: <https://mmdsl.in/grievance>  
or directly through the MMDSL Website and selecting  
**More -> Grievance Redressal Mechanism.**

Yours faithfully,

**Shri Ramakrishna Chitturi**  
Managing Director

- Copy to:
1. Mission Director (NHM),
  2. Director of Health & Services (MI),
  3. Director of Health & Services (MCH & FW),
  4. Director of Health & Services (DME),
  5. Procurement & State Manager, MMDSL,
  6. Head - Supply Chain Management, MMDSL,
  7. Assistant Manager - Information Technology, MMDSL
  8. Procurement Manager (Equipment), MMDSL