



# MEGHALAYAN MEDICAL DRUGS & SERVICES LIMITED



Meghalayan Medical Drugs & Services Ltd  
Pasteur Hills, Lawmali Road,  
Next to MECL,  
Shillong 793001  
+91-9863033404 / 9863048955  
contactdesk@mmdsl.in

No. MMDSL/IT/13/2023(27)

Dated: 19/12/2025

From,  
Managing Director,  
Meghalayan Medical Drugs and Services Limited

To,  
All Districts  
Medical Superintendents (MS),  
District Medical and Health Officers (DMHO),  
Medical Officers (MO),  
Respective Pharmacists of all Districts,  
Respective Storekeepers of all Districts

Sub:- Letter Regarding Update on Equipment Module

Ref:- MMDSL/IT/13/2023(23)

Sir/ Madam,

The Corporation is in the process of revising the workflow for equipment indentation under the **Equipment Module** of the Corporation Application, with the objective of transitioning the process to a fully online platform.

1. In this context, it is hereby informed that the **existing indenting process for equipment shall be temporarily stopped with immediate effect**, until the revised process is formally launched under the Equipment Module.
2. The revised module will cover both **Basic Essential Equipment** and **Specialized Essential Equipment**.
3. All District DMHOs, Medical Officers / Medical Superintendents, Pharmacists, and Storekeepers may take note of the above. Further instructions will follow.

For any assistance or feedback regarding the module, kindly contact this office at the earliest. Your cooperation in strengthening the Corporation's digital initiatives is sincerely appreciated.

Thank you for your attention.

You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL**.
2. Contact us through email:  
[contactdesk@mmdsl.in](mailto:contactdesk@mmdsl.in) - For General Inquiries  
[grievance@mmdsl.in](mailto:grievance@mmdsl.in) - For Grievances/ Feedback
3. Contact us the Respective District Whatsapp Groups: **+919863033404**
4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback:  
<https://mmdsl.in/grievance>  
or directly through the MMDSL Website and selecting  
**More -> Grievance Redressal Mechanism**.

Yours faithfully,



# MEGHALAYAN MEDICAL DRUGS & SERVICES LIMITED



Government of Meghalaya

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**Shri Ramakrishna Chitturi**  
**Managing Director**

- Copy to:
1. Mission Director (NHM),
  2. Director of Health & Services (MI),
  3. Director of Health & Services (MCH & FW),
  4. Director of Health & Services (DME),
  5. Procurement & State Manager, MMDSL,
  6. Head - Supply Chain Management, MMDSL,
  7. Assistant Manager - Information Technology, MMDSL
  8. Procurement Manager (Equipment), MMDSL

Approved By Shri Ramakrishna Chitturi (Managing Director) on December 19, 2025 06:27 PM IST

(The document is digitally approved and does not require any Seal or Signature in original)