



No. MMDSL/IT/13/2023(17)

Dated: 19/02/2025

From,
Managing Director,
Meghalayan Medical Drugs and Services Limited

To,
The Suppliers of MMDSL

Sub:- Letter Regarding Launch of Supplier Module

Ref:- MMDSL/IT/13/2023(14)

Sir/ Madam,

The undersigned office is pleased to announce the launch of the **Supplier Module within the Corporation Application on 19th February 2025**. This module streamlines the **drug delivery and ordering process**, ensuring seamless coordination between healthcare facilities and suppliers. By integrating suppliers directly into the system, it improves efficiency, reduces delays, and promotes transparency in the supply chain.

Through this module, suppliers can **fulfill purchase orders directly within the application**, ensuring timely deliveries. Real-time tracking enables suppliers to **monitor the status of pending and completed orders**, enhancing visibility and improving coordination with healthcare facilities.

With the training completed and supplier details submitted, the module is now set to go live. This will significantly **enhance supply chain efficiency and transparency**, benefiting both suppliers and healthcare facilities.

Additionally, the suggestions raised by suppliers during the training have been addressed. Enhancements include a **purchase order view specific to each supplier**, a **view of drugs currently being supplied to the corporation**, a **supplier and authorised personnel login for better accountability**, **delivery challans generated upon receipt at the state warehouse in case of discrepancies**, and an **audit log for tracking such discrepancies** to ensure improved oversight and resolution.

Should you encounter any challenges, issues, or concerns related to the process or any other matters, please feel free to contact us promptly. Your feedback is important, and we are committed to addressing any concerns you may have.

The **Persons of Contact (POC)** for the Corporation are as follows:

POC for Procurement: Bryan R Don <procurement.drugs@mmdsl.in>

POC for Logistics & Warehousing: Bill Mihsill <logistics.warehousing@mmdsl.in>

POC for Systems and Data: Kennevior D. G. Kharsyntiew <it@mmdsl.in>

Thank you for your attention.

1/2



You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL.**
2. Contact us through email:
contactdesk@mmdsl.in - For General Inquiries
grievance@mmdsl.in - For Grievances/ Feedback
3. Contact us on Whatsapp: **+919863033404**
4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback:
<https://mmdsl.in/grievance>
or directly through the MMDSL Website and selecting **More -> Grievance Redressal Mechanism.**

We appreciate your proactive engagement and cooperation in helping us continually improve our processes.

Yours faithfully,

Shri Ramkumar S
Managing Director

- Copy to:
1. Mission Director (NHM)
 2. Director of Health & Services (MI)
 3. Director of Health & Services (MCH & FW)
 4. Director of Health & Services (R)
 5. Procurement & State Manager, MMDSL
 6. Systems & Data Consultant, MMDSL
 7. Logistics Consultant, MMDSL