



No. MMDSL/IT/13/2023(16)

Dated: 08/02/2025

From,
Managing Director,
Meghalayan Medical Drugs and Services Limited

To,
All Districts
District Medical and Health Officers (DMHO),
Medical Superintendents (MS),
Medical Officers (MO),
Respective Pharmacists of all Districts,
Respective Storekeepers of all Districts

Sub:- Letter Regarding Launch of the Subcenter Module

Ref:- Notification: MMDSL/IT/13/2023(15)

Sir/ Madam,

The undersigned office is pleased to announce the launch of the **Subcenter Module of the Corporation Application** on 1st March 2025. This module is designed to **enhance communication, streamline order placement, and optimize fulfillment processes**, ensuring that Subcenters receive the necessary supplies promptly.

Additionally, the training of **Block Data Managers** from each district has been successfully completed, empowering them to serve as **trainers for the Subcenter Module**. They will play a key role in its effective implementation, ensuring that all users are well-equipped to utilize its features.

Key Features:

- **Order Placement:** Enables Subcenters to place supply requests efficiently, ensuring a steady flow of resources.
- **Order Fulfillment:** Allows health facilities to track and fulfill orders while maintaining accurate inventory records.
- **Real-time Updates:** Provides live status updates on orders, enhancing transparency.
- **Centralized Management:** Facilitates centralized oversight of orders and inventory across all health facilities.

Expected Benefits:

- **Improved Coordination:** Enhances communication and order management between health facilities and Subcenters.
- **Timely Deliveries:** Ensures faster and more reliable supply distribution.
- **Enhanced Inventory Control:** Prevents stock shortages and overstocking with better visibility into inventory levels.
- **Streamlined Processes:** Simplifies ordering and fulfillment, boosting operational efficiency.



MEGHALAYAN MEDICAL DRUGS & SERVICES LIMITED



Government of Meghalaya

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In the event of encountering any challenges, issues, or grievances related to the process or other pertinent matters, we invite you to promptly reach out to us. Your feedback is invaluable, and we are dedicated to addressing any concerns you may have. Thank you for your attention to this matter.

You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL**.
2. Contact us through email:
contactdesk@mmdsl.in - For General Inquiries
grievance@mmdsl.in - For Grievances/ Feedback
3. Contact us the Respective District Whatsapp Groups: **+919863033404**
4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback:
<https://mmdsl.in/grievance>
or directly through the MMDSL Website and selecting **More -> Grievance Redressal Mechanism**.

We appreciate your proactive engagement and cooperation in helping us continually improve our processes.

Yours faithfully,

**Shri Ramkumar S
Managing Director**

- Copy to:
1. Director of Health & Services (MI)
 2. Director of Health & Services (MCH & FW)
 3. Director of Health & Services (R)
 4. Procurement & State Manager, MMDSL
 5. Systems & Data Consultant, MMDSL
 6. Logistics Consultant, MMDSL
 7. Communications & Training Consultant, MMDSL