



No. MMDSL/IT/13/2023(15)

Dated: 14/01/2025

From,
Managing Director,
Meghalayan Medical Drugs and Services Limited

To,
Mission Director,
National Health Mission

Sub:- Letter Regarding Training on the Subcenter Module

Sir/ Madam,

The undersigned office is please to announce the **successful completion of the development of the Subcenter Module of the Corporation Application**. It enables **efficient communication, order placement, and fulfillment processes**, ensuring that sub centers receive the required supplies promptly. This module enhances coordination and improves overall resource management within the healthcare network.

Training Session

To help Users from Subcenters to fully utilize the module, a training session is scheduled for **January 20, 2025 and January 22, 2025**. Registration will open at **10:30 AM**, with the session beginning at **11:30 AM tentatively**. This training offers an excellent opportunity to gain hands-on experience and a thorough understanding of the module's features and functionalities. **Attendance is mandatory for Block Data Managers, while District Programme Managers are encouraged to attend.**

Key Features:

Order Placement: Subcenters can easily place orders for required supplies, ensuring a steady flow of resources.

Order Fulfillment: Health facilities can track and fulfill orders, maintaining accurate inventory records.

Real-time Updates: The module provides real-time updates on order statuses, improving transparency.

Centralized Management: The module allows centralized oversight of orders and inventory across all facilities.

Benefits:

Improved Coordination: Ensures seamless communication and efficient order management between health facilities and Subcenters.

Timely Deliveries: Facilitates faster and more reliable supply deliveries to Subcenters.

Enhanced Inventory Control: Provides better visibility into stock levels, preventing shortages and overstocking.

Streamlined Processes: Simplifies order and fulfillment processes, improving operational efficiency across the network.

In the event of encountering any challenges, issues, or grievances related to the process or other pertinent matters, we invite you to promptly reach out to us. Your feedback is invaluable, and we are dedicated to addressing any concerns you may have.

Thank you for your attention to this matter.



MEGHALAYAN MEDICAL DRUGS & SERVICES LIMITED



Government of Meghalaya

Department of Health & Family Welfare,
DHS Complex, New Colony, Laitumkrah,
Shillong - 793003,
East Khasi Hills,
Meghalaya.

+91-9863033404 / 9863048955
meghmdsl@gmail.com

You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL**.

2. Contact us through email:

contactdesk@mmdsl.in - For General Inquiries

grievance@mmdsl.in - For Grievances/ Feedback

3. Contact us the Respective District Whatsapp Groups: **+919863033404**

4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback:

<https://mmdsl.in/grievance>

or directly through the MMDSL Website and selecting **More -> Grievance Redressal Mechanism**.

We appreciate your proactive engagement and cooperation in helping us continually improve our processes.

Yours faithfully,

Shri Ramkumar S
Managing Director

- Copy to:
1. Director of Health & Services (MI)
 2. Director of Health & Services (MCH & FW)
 3. Director of Health & Services (R)
 4. Procurement & State Manager, MMDSL
 5. Systems & Data Consultant, MMDSL
 6. Logistics Consultant, MMDSL
 7. Communications & Training Consultant, MMDSL

Approved By Shri Ramkumar S (Managing Director) on 14/01/2025 10:16 AM
(The document is digitally approved and does not require any Seal or Signature in original)