



No. MMDSL/IT/13/2023(14)

Dated: 19/12/2024

From,
Managing Director,
Meghalayan Medical Drugs and Services Limited

To,
The Suppliers of MMDSL

Sub:- Letter Regarding Implementation of the Supplier Module

Sir/ Madam,

The undersigned office is pleased to announce the successful launch of the **Supplier Management Module within the Corporation Application**. This module is designed to streamline the drug delivery and ordering process, ensuring seamless coordination between healthcare facilities and suppliers.

Key features include:

Order Fulfillment: Suppliers can fulfill purchase orders directly through the application, eliminating delays and ensuring a transparent supply chain.

Order Tracking: Suppliers can track the status of pending and completed orders, maintaining accurate records.

Supplier Registration

To integrate into the system, suppliers are required to submit the following details:

1. Company Information				
Company Name	Address	Main Telephone Number	Email Address	Website
2. Primary Contact Person Details				
Name	Office Telephone Number	Mobile Number	Email Address	
3. Secondary Contact Person Details (optional):				
Name	Office Telephone Number	Mobile Number	Email Address	

Training Session

To help suppliers fully utilize the module, a training session is scheduled for **December 19, 2024 at the Regional Health & Training Welfare Center**. Registration will open at **10:30 AM**, with the session beginning at **11:00 AM**. This training offers an excellent opportunity to gain hands-on experience and a thorough understanding of the module's features and functionalities. **All suppliers are encouraged to attend**. Lunch will be provided.

Benefits to Suppliers

The Supplier Management Module offers several benefits:

- Improved visibility into order statuses.
- Streamlined order management and fulfillment.
- Enhanced coordination with healthcare facilities for timely deliveries.

We encourage all suppliers to submit their details promptly and attend the training session. This initiative will create a more efficient, transparent supply chain, benefiting both suppliers and healthcare facilities.

In the event of encountering any challenges, issues, or grievances related to the process or other pertinent matters, we invite you to promptly reach out to us. Your feedback is invaluable, and we are dedicated to addressing any concerns you may have.

Thank you for your attention to this matter.

You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL**.

2. Contact us through email:

contactdesk@mmdsl.in - For General Inquiries

grievance@mmdsl.in - For Grievances/ Feedback

3. Contact us the Respective District Whatsapp Groups: **+919863033404**

4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback:

<https://mmdsl.in/grievance>

or directly through the MMDSL Website and selecting **More -> Grievance Redressal Mechanism**.

We appreciate your proactive engagement and cooperation in helping us continually improve our processes.

Yours faithfully,



Shri Ramkumar S
Managing Director

- Copy to:
1. Mission Director (NHM)
 2. Director of Health & Services (MI)
 3. Director of Health & Services (MCH & FW)
 4. Director of Health & Services (R)
 5. Procurement & State Manager, MMDSL
 6. Systems & Data Consultant, MMDSL
 7. Logistics Consultant, MMDSL