



No. MMDSL/IT/13/2023(3)

Dated: 31/01/2024

From,
Managing Director,
Meghalayan Medical Drugs and Services Limited

To,
All Districts
District Medical and Health Officers (DMHO),
Medical Superintendents (MS),
Medical Officers (MO),
Respective Pharmacists of all Districts and
Respective Storekeepers of all Districts.

Sub:- Letter Regarding Corporation Application Deployment

Sir/ Madam,

The undersigned's office is pleased to inform you of the successful completion of the Corporation Application Training for all districts, a significant milestone in our ongoing efforts to transition the indent process for all medical-related requirements to an online platform.

In light of this, we strongly encourage all concerned parties to initiate the utilization of the Corporation Application promptly. This system promises to streamline the process of ordering and distributing drugs and vaccines, offering enhanced efficiency and reducing the risk of errors.

To facilitate a seamless transition, Standard Operating Procedures (SOPs) have been meticulously outlined and shared in the respective WhatsApp Groups of each district. Furthermore, these SOPs are easily accessible through each user's respective login by navigating to the Help Option and selecting Standard Operating Procedures (SOPs).

The Corporation Application is poised to significantly change the process of ordering and distributing drugs and vaccines, enhancing efficiency and mitigating the likelihood of errors. We strongly encourage all medical professionals to embrace this system and leverage its capabilities.

Thank you for your commitment to advancing our shared goals, and we look forward to a more streamlined and effective medical procurement process.

Should you encounter any challenges, issues, or have grievances related to the indent process or any other pertinent matters, we invite you to reach out to us promptly. Your feedback is invaluable to us, and we are committed to addressing any concerns you may have.



MEGHALAYAN MEDICAL DRUGS & SERVICES LIMITED



Government of Meghalaya

Department of Health & Family Welfare,
DHS Complex, New Colony, Laitumkrah,
Shillong - 793003,
East Khasi Hills,
Meghalaya.

+91-9863033404 / 9863048955
meghmdsl@gmail.com

You can contact us through the following channels:

1. Call the **Toll Free Line 14410** and select **option 4 for MMDSL.**

2. Contact us through email:

contactdesk@mmdsl.in - For General Inquiries

grievance@mmdsl.in - For Grievances/ Feedback

3. Contact us the Respective District Whatsapp Groups: **+919863033404**

4. Using the Grievance Redressal Portal through MMDSL website for submitting Grievances or Feedback:

<https://mmdsl.in/grievance>

or directly through the MMDSL Website and selecting **More -> Grievance Redressal Mechanism.**

We appreciate your proactive engagement and cooperation in helping us continually improve our processes.

Yours faithfully,

Shri Ramkumar S
Managing Director

- Copy to:
1. Mission Director (NHM)
 2. Director of Health & Services (MI)
 3. Director of Health & Services (MCH & FW)
 4. Director of Health & Services (R)